REPAY
Realtime Electronic Payments

+ VFI STATEMENT PROCESSING

PayrazRx: Make It Easier for Patients to Pay Their Bills

E-ZPAY Online Bill Pay

- Patient can make a payment on line without sign-in or enrollment
- Apple Pay®
- Accepts All Major Credit Cards, Debit, ACH (eCheck)
- Includes Customer Service payments
- Administrative Tools & Reports
- EDI/ERA for Software Integration

Online Statement Management

- Patient can pay on line without sign-in or they may enroll with an account
- Enrollment offers patients the ability to save Virtual Wallets, Set Payment Plans, View Payment History & Statement Images and Opt for eStatement Delivery
- Includes Customer Service Administrative Tools & Reports
- Easily integrates with VFI
- Account Updater reduces declines by automatically updating expired or reissued cards through direct connections with card networks — no manual intervention needed.

Staff Payments

- Patient can pay at the facility, at time of service
- Patient can call into office to make payment with staff
- Transaction search tools
- Refund and void capability
- Profile management
- Comprehensive Reconciliation Reporting

IVR Pay-by-Phone

- An inbound automated phone payment service that allows a patient to call and make a payment 24/7
- Providers capture patient payments outside of business hours through an automated script that integrates with the existing phone tree

SMS Text Notifications

- Ability to facilitate communications via text
- Alert patients of outstanding balances and promote online payment

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