



Make it easier for patients to pay their bills



The PayrazRx solution is a collection of sophisticated features that are designed to rapidly and accurately capture payments and disburse funds securely through multiple payment channels. This tool offers convenient self-service options:



E-ZPAY ONLINE BILL PAY

- Patient can make a payment online without sign-in or enrollment
- Accepts All Major Credit Cards, Debit, ACH (eCheck)
- Includes Customer Service payments
- Administrative Tools & Reports
- EDI/ERA for Software Integration



STAFF PAYMENTS

- Patient can pay at the facility, at time of service
- Patient can call into office to make payment with staff
- Transaction search tools
- Refund and void capability
- Profile management
- Comprehensive Reconciliation Reporting



MY ACCOUNT ONLINE MANAGEMENT

- Patient can pay online without sign-in or they may enroll with an account
- Enrollment offers patients the ability to save Virtual Wallets, Set Payment Plans, View Payment History & Statement Images and Opt for eStatement Delivery
- Includes Customer Service Administrative Tools & Reports
- Easily integrates with your existing print & mail vendor



IVR

- An inbound automated phone payment service that allows a patient to call and make a payment 24/7
- Providers capture patient payments outside of business hours through an automated script that integrates with the existing phone tree



SMS (SHORT MESSAGE SERVICE)

- Ability to facilitate communications via text
- Alert patients of outstanding balances and promote online payment
- Setup a primary payment method and pay directly from a text response

REPAY

Realtime Electronic Payments